

Contact Person Document

Shawn Nelson Plan 10200.022 Revision Effective Date Review Date 9.0 04/01/2017 04/01/2020

#### **TOPICAL APPRAISALS**

This plan describes the purpose of topical appraisals and how they are carried out at Ames Laboratory.

## 1.0 APPROVAL RECORD

- Reviewed by: Training, Documents & QA Coordinator (Molly Granseth)
- Approved by: ESH&A Manager (Sean Whalen)
- Approved by: Legal Counsel (Barbara Biederman)
- Approved by: Chief Operations Officer (Mark Murphy)
- Approved by: Assistant Director for Scientific Planning (Cynthia Jenks)
- Approved by: Chief Research Officer (Dimitri Argyriou)
- Approved by: Deputy Director (Thomas Lograsso)
- Approved by: Director (Adam Schwartz)

The official approval record for this document is maintained by Training & Documents.

#### 2.0 REVISION/REVIEW INFORMATION

In accordance with the <u>Ames Laboratory Document Control program</u>, this plan shall be reviewed at a minimum of every three years. The revision description for this document is maintained by the author.

## 3.0 PURPOSE AND SCOPE

The Laboratory provides support for the development and implementation of the Laboratory's Safety, Safeguards & Security, Cyber Security, Emergency Management, and Business and Operations programs. Responsibilities for development and oversight of these programs reside with Environment, Safety, Health & Assurance (ESH&A) staff, Safeguards & Security (S&S) staff, Information Systems staff, the Emergency Coordinator (within the Facilities and Engineering Services office), the Chief Operations Officer (COO), and the functional managers of the operational activities. Periodic validation of compliance with the Laboratory and the Department of Energy's requirements is accomplished through multiple assessment mechanisms including the performance of topical appraisals (self-assessments).

## 4.0 ROLES AND RESPONSIBILITIES

The roles and responsibilities for implementation of the Topical Appraisals program are as follows:

## 4.1 Laboratory Director

The Laboratory Director is ultimately responsible for ensuring that employees are provided a safe and healthy work place, secure work practices, adequate emergency responses, and effective business and operations practices.

## 4.2 Division, Institute, and Program Directors/Department Managers

Division, institute and program directors/department managers shall provide specific departmental information upon request and be responsible for the completion of any corrective actions identified during a topical appraisal within their program or department. They may also be asked to perform a topical appraisal of a specific operation within the Laboratory but outside their area of responsibility.



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## 4.3 Group Leaders

Group leaders shall provide group-specific information upon request and be responsible for the completion of any corrective action identified from a topical appraisal within their group.

## 4.4 Safety Coordinators/Representatives

Safety coordinators/representatives shall serve as points-of-contact on ESH&A-related topical appraisals and, at the direction of the program director/department manager or group/section leader, facilitate correction of any identified deficiencies.

# 4.5 Assistant Computer Protection Program Managers (ACPMs) and System Administrators

ACPMs and system administrators shall serve as points-of contact on cyber security related topical appraisals and, at the direction of the division, institute, program director/department manager or group leader, facilitate correction of any identified deficiencies.

## 4.6 Employees

Ames Laboratory employees shall participate in the Laboratory's safety, security, and emergency programs, as well as business and operational activities. Employees shall interact with supervisory personnel and program personnel on safety, security, emergency, business, and operational issues, including topical appraisals.

## 4.7 Appraisal Specialist

Appraisal specialists are responsible for scheduling, performing, documenting, filing reports, and communicating the results of topical appraisals.

## 4.8 Chief Operations Officer (COO) and ESH&A Manager

The COO and ESH&A Manager are responsible for determining which appraisals will be performed and providing the topics list to the Ames Site Office for concurrence. They are also responsible for communicating the finalized list to ESH&A, Quality Assurance, and appraisal specialists.

#### 5.0 PREREQUISITE ACTIONS AND REQUIREMENTS

The appraisal specialist conducting the appraisal shall provide advance appraisal notifications and requests to the appropriate personnel including topics to be covered, appraisal methodology, and timelines for performance and completion of the topical appraisal.

## 6.0 PERFORMANCE

Topical appraisals are performed on a periodic basis by appraisal specialists. The frequency and rigor of appraisals are suggested by the appraisal specialist after consideration of statutory or DOE requirements, walk through data, injury/illness data, lessons learned information, employee safety concerns, financial and operational reviews and audits and/or other feedback information. Each topical appraisal is documented via a written report which is kept on file in the ESH&A Office.



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#### 7.0 APPRAISAL PROCESS

To initiate a topical appraisal, the appraisal specialist will submit a topic scope statement outlining the scope and several specific activities, processes, or organizational units to review to the ESH&A Manager, ESH&A Assistant Manager, or the COO. Once the topic scope statement has been approved, the appraisal process may begin.

#### 8.0 REPORT FORMAT

Report content and format will be as follows:

- **1.0 Scope**: The scope of the appraisal will be clearly defined and should be inclusive of the original, approved scope (described above).
- **2.0 Dates**: The primary dates of the appraisal will be given, including dates of observations and reports.
- **3.0 Methodology**: The methods used to conduct the appraisal will be presented and will include, at a minimum, the following elements:
  - **3.1 References** A review of all applicable regulatory or institutional requirements will be conducted including:
    - Federal, state, and local laws
    - DOE Directives
    - Requirements detailed in the Laboratory's Contract, or identified through elements of the Laboratory's Integrated Safety Management System, Environmental Management System, Worker Safety and Health Program, Quality Assurance Program, Contractor Assurance System and Integrated Safeguards and Security Management System
  - **3.2 Program Documentation** All applicable programmatic documentation (policies, procedures, guides, handouts, forms, etc.) will be reviewed.
  - **Training** A review of all institutional training course(s) to ensure adequacy and training records to ensure compliance.
  - **3.4 Personnel Interviewed** A list of all personnel interviewed, both internal and external, will be provided.
- 4.0 Assessment Results & Discussion: List the assessment results in clear and concise text followed by a brief discussion of the significance of each. Indicate corrective actions to be undertaken and the corresponding Ames Laboratory Corrective Action Tracking System (ALCATS) tracking identification code (obtained from the Laboratory's Industrial Safety Specialist. The results should be listed under the following headings:
  - **4.1 Strengths**: Examples of mature processes or activities that have consistently demonstrated the ability to meet expectations, or a process or activity that efficiently and effectively facilitates and integrates processes, activities, and resources.



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- 4.2 Noteworthy Practices: A positive observation, based on objective assessment data, or a particular practice, procedure, process, or system considered so unique or innovative enough that other organizations within the Laboratory might find it beneficial. Mere compliance with mandatory requirements is not considered to be a noteworthy practice.
- **4.3 Findings:** A finding is a determination of deficiency pertaining to implementation of a requirement based on a recognized inadequacy or weakness. Findings are categorized as levels 1, 2, or 3. This categorization is necessary to identify the degree of management formality and rigor required for the correction, tracking to closure, and trending of findings. Finding categories are as follows:

**Level 1 Finding**: Determination of deficiency of major significance that warrants a high level of attention on the part of line management. Typically these reflect a gap in addressing requirements or a systemic problem with implementing requirements. If left uncorrected, this level of finding could negatively impact the Laboratory's mission.

Level 2 Finding: Determination of deficiency that represents a non-conformance and/or deviation with implementation of a requirement. Multiple determinations of deficiency at this level, when of a similar nature, may be rolled-up together into one or more Level 1 findings. Level 2 findings can be further qualified by noting the significance of the issue as: Moderate, conditions that could cause minor injury or minor environmental or programmatic impact; or High, conditions that could cause a severe injury or significant environmental or programmatic impact.

**Level 3 Finding**: Determination of deficiency where it is recognized that improvements can be gained in process, performance, or efficiency already established for meeting a requirement. This level of finding should also include minor deviations observed during oversight activities that can be promptly corrected and verified as completed.

Documentation of findings should include the statement of the specific requirement (e.g. regulatory citation, Laboratory policy, etc.), the description of a programmatic breakdown (if applicable), and objective evidence demonstrating the deficiency.

- **5.0 Overall Conclusions:** Provide a brief narrative summarizing the overall conclusions of the appraisal.
- **6.0 Attachments:** List documents that were reviewed/updated that are included in hard copy file.

#### 9.0 POST PERFORMANCE

9.1 Corrective Actions



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Deficiencies and opportunities for improvement identified will be addressed according to the Corrective Action Development Tracking and Verification Procedure (10200.039), tracked in ALCATS (Ames Laboratory Corrective Action Tracking System), categorized for reportability according to the Event Reporting Plan (40000.001), and be reviewed as part of the annual trend analysis according to the Trend Analysis of ES&H, S&S, Cyber Security and Emergency Management Issues Procedure (10200.041).

## 9.2 Review, Approval, and Recordkeeping

Once the topical appraisal has been performed, the appraisal specialist will create a topical appraisal report that will be reviewed by the ESH&A Manager, ESH&A Assistant Manager, and/or the COO. Once approved, the appraisal specialist is responsible for ensuring that an electronic copy of the report is sent to the Laboratory's Industrial Safety Specialist. The Industrial Safety Specialist will file an electronic copy of the appraisal report in the appropriate topical appraisal folder in the ESH&A Admin/Topical Appraisals directory.

#### **Attachment 1**

## **Appraisal Topics**

Appraisal topics will be selected through discussions between the ESH&A Manager, the COO, and the DOE Ames Site Office Facility Representative.

A partial list of potential subjects is provided below:

#### **INDUSTRIAL SAFETY**

- Confined Space Entry
- · Scaffolding Safety
- Fall Protection
- Powered Industrial Vehicles (forklifts)
- Stop Work Authority
- Means of Egress and Walking & Working Surfaces
- Vehicle Mounted Elevating & Rotating Work Platforms
- Personal Protective Equipment
- Machine Guarding
- Hand Tools and Portable Power Tool Safety
- · Compressed Air
- · Welding, Cutting and Brazing Program
- Electrical Safety & Electrical Related Work Practices
- Lockout /Tagout
- · Eye Washes and Safety Showers
- Ladder Safety
- · Hoisting and Rigging
- · Working Alone
- Forklift Safety
- Elevated Work Platforms and Roof Work
- Excavation and Trenching Program

#### **HEALTH PHYSICS**

- Review of Personnel Monitoring
- Review of X-ray program
- · Health physics oversight of maintenance activities
- · Review of Radiological Work Permit program
- Regulatory Requirements
- · Administrative Controls
- Authorization Process
- Training Requirements
- Procurements of Radioactive materials and Radiation Producing Devices
- · Radioactive Waste
- Personnel Exposure
- Emergency and Decontamination Procedures
- As Low As Reasonably Achievable (ALARA
- Radioactive Contamination Control
- Posting and Labeling for Radiological Control
- Sealed Radioactive Source Accountability and Control
- Materials Control and Accountability

## **INDUSTRIAL HYGIENE**

- Magnetic Fields
- Management of Mercury
- Precursors for Improvised Explosive Devices
- Use of Cyanide-Containing Compounds

#### Attachment 1

## **Appraisal Topics**

- Hazard Communication (Right to Know) Program
- Chemical Hygiene Program
- Exposure Assessments/Medical Surveillance
- Ergonomics
- Respiratory Protection
- Bloodborne Pathogens
- Asbestos
- Lead
- Laboratory Chemical Hood Testing Program
- Lasers
- Radio Frequency (RF) Radiation-generating Devices
- Ultraviolet (UV) Light-Generating Devices

#### **ENVIRONMENTAL PROTECTION, ENVIRONMENTAL MANAGEMENT SYSTEM (EMS)**

- EMS Effectiveness
- Ozone Depleting Substances
- · Hazardous Waste Generator Training
- Emission Points/Sources
- National Environmental Policy Act Management
- Protection of Groundwater and Surface Water Quality and Compliance with Spill Reporting
- Protection of Air Quality and Ozone Depleting Substances
- Waste Management
- Environmental Monitoring and Surveillance Program Management

#### FIRE PROTECTION

- Fire Prevention
- Hot Work
- Fire Detection
- Bypassing a Detection System
- Fire Annunciation
- Fire Suppression
- NFPA 704 (Iowa Responders Right to Know)
- Emergency Action Plans and Postings
- NFPA 75 Standard for Protection of Information Technology Equipment
- NFPA 110 Standard for Emergency and Standby Power Systems
- NFPA 232 Standard for Protection of Records
- NFPA 601 Standard for Security Services in Fire Loss Prevention
- NFPA 730 Guide for Premises Security

#### SAFEGUARDS AND SECURITY

- Foreign Visits & Assignments
- Property Protection
- · Foreign Travel
- Export Control
- Badge Program
- PPS Post Orders
- · Discrepancy Reports
- PPS Tours

#### **CYBER SECURITY**

- Cyber Security Incident Response
- Wireless Systems Management
- Sensitive Information Encryption Processes

#### **Attachment 1**

## **Appraisal Topics**

#### **EMERGENCY MANAGEMENT**

- Notification of Injuries and Fatalities
- Emergency Notification System
- Accountability Protocol

## QUALITY ASSURANCE (QA)/CONTRACTOR ASSURANCE SYSTEM (CAS)

- Effectiveness of organizational structure, functional responsibilities, levels of authority, and interfaces.
- Management processes, including planning, scheduling, and providing resources for work.
- Feedback information and data analyses/trending to identify opportunities for improvement.
- · Corrective action effectiveness.
- Document control processes.
- · Records management processes.
- Effectiveness of training and qualification programs to enable personnel to safely and efficiently perform assigned work.
- Procurement activities to obtain items that meet requirements and perform as specified, to evaluate and select appropriate suppliers, and to ensure that approved suppliers continue to provide acceptable items and services.
- Engineering and software design activities.
- Work process controls, including proper use, maintenance, and calibration of instructions, procedures, items and equipment.
- Inspection and testing activities, appropriate criteria and appropriately calibrated and maintained equipment.
- Manager's efforts to identify and correct barriers to work objectives.
- Timeliness and effectiveness of communication between the corporate parent, the Laboratory, and the DOE Site Office.
- Risk-based oversight decisions.
- · Performance metrics.
- Reasonable assurance that mission objectives will be met and contract requirements fulfilled; that site workers, the public, and the environment are protected; and that operations, facilities, and business systems are effectively run and continuously improved.
- Define acceptable performance outcomes, to provide oversight of contract performance, and to hold contractor management accountable for these outcomes so that the contractor may provide assurance to DOE.
- Contractor Assurance System (CAS) to build trust between DOE and its contractor, to ensure alignment between the DOE and contractors in accomplishing and addressing mission needs, and to allow DOE to optimize its oversight function to leverage the processes and outcomes of its contractor(s).

#### **BUSINESS AND OPERATIONS**

- Accounting
- Budget
- Facilities and Engineering Services
- Human Resources
- Information Services
- Intellectual Property
- Internal Audit
- Legal Support
- Occupational Medicine
- Procurement and Property Management
- · Public Affairs
- · Sponsored Research